

2023 Linktech 雲端智慧企業實戰研討會

Event Overview

Atlassian Enterprise Cloud - AI + BI 創造無限可能

Leon Hou - Linktech Inc - 2023雲端智慧企業實戰研討會

hi ! We are Linktech

我們專注於軟體工程解決方案

Linktech x DevSecOps



Linktech DevOps 整合方案的專家，代理包含 Atlassian、Sonatype Nexus、SonarQube、Katalon、GitLab，不論是專案管理、需求管理、程式碼版本控制、開源工具與程式碼掃描至整合佈署，Linktech 都可以針對您的需求給予最合適的工具與諮詢，Linktech 不只為您建立 DevOps，更進一步提供 DevSecOps 方案。



Linktech 榮獲 Cloud Specialized Taiwan **No.1**



Linktech link all you need in Atlassian





Atlassian Intelligence - your virtual teammate

The screenshot shows the Atlassian Jira Software interface. At the top, there is a navigation bar with "Jira Software", "Your work", "Projects", "Filters", "Dashboards", "People", "Apps", and a "Create" button. A search bar on the right says "Search or ask anything". Below this, the "Filters" sidebar is visible on the left, with "New search" highlighted. The main area is titled "Issues" and contains a search input field with the placeholder text "Enter your JQL query to find issues or space for Atlassian Intelligence". To the right of the input field are buttons for "AI", "Basic", and "JQL". Below the input field, a table header is visible with columns: "Key", "Summary", "Status", "Priority", "Assignee", "Figma Designs", and "Due date". In the center of the main area, there is a large magnifying glass icon and the text "Search issues" followed by "Enter your query above to search across all issues".



Your ITSM virtual agents on MS Teams & Slack

The screenshot displays a Slack interface for a workspace named "Bancly". The left sidebar shows a list of channels, with "# help" selected. The main area shows the "# Help" channel with several messages. A thread is open for the message from Jane Rotanson at 9:32.

Channel: # help

- Message: get the below error - can you please advise how i can get this resolved?
12 replies Yesterday at 20:08
- Omar Darboe** 2 hours ago
Hello, when porting my phone data over to a new device (old device doesn't power on anymore) I have everything setup and working as well as Posture stating my device is compliant, but then today I got the "your device is not compliant due to not connecting to Workplace One for 7 days". The new device in Hub shows as compliant, device entry in posture (with the same serial number as stated in the email) is marked as compliant... What else do I need to do in this case?
9 replies Last reply today at 8:14
- Crystal Wu** 1 hour ago
Hey team, is it possible to get a M1 laptop charger on level 22 in the 363 building?
12 replies Last reply today at 8:43
- Fran Perez** 25 minutes ago
Hi team, please can I get help removing an app from a private channel? Thanks so much 😊
4 replies Last reply today at 9:24
- Jane Rotanson** 9:32
Hey there, I've just joined the design team and need to get setup with some software access
1 reply Last reply today at 9:33

Thread # help

- Jane Rotanson** 9:32
Hey there, I've just joined and need to get editor access for Figma.

Virtual agents NOW in your JSM Cloud

上午10:56 8月8日 週二

atlassian.com

79%

Jira Service Management

Features

Pricing

Solutions

Resources

Get it free

issues

Compare features

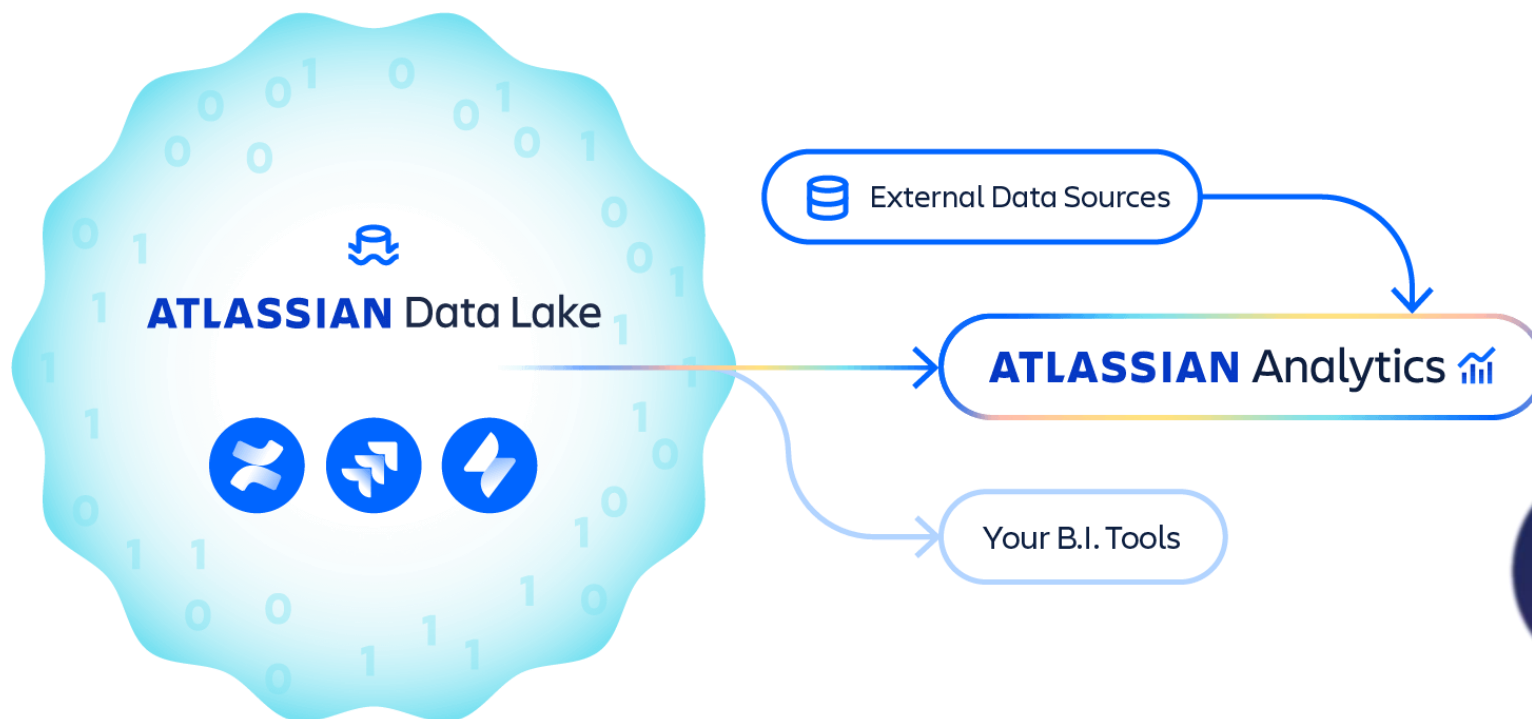
General Service Management

FEATURES	Free	Standard	Premium	Enterprise
Agent limit per site	3 agents	10,000 agents	10,000 agents	10,000 agents
Customer limit	Unlimited	Unlimited	Unlimited	Unlimited
Number of sites	One	One	One	Unlimited
Support	Atlassian Community	Business hour support	24/7 support for critical issues	24/7 dedicated senior support for all issues
Storage	2 GB file storage	250 GB file storage	Unlimited file storage	Unlimited file storage
Email notifications	100 emails per day	Unlimited	Unlimited	Unlimited
Uptime SLA	Not included	Not included	99.9%	99.95%



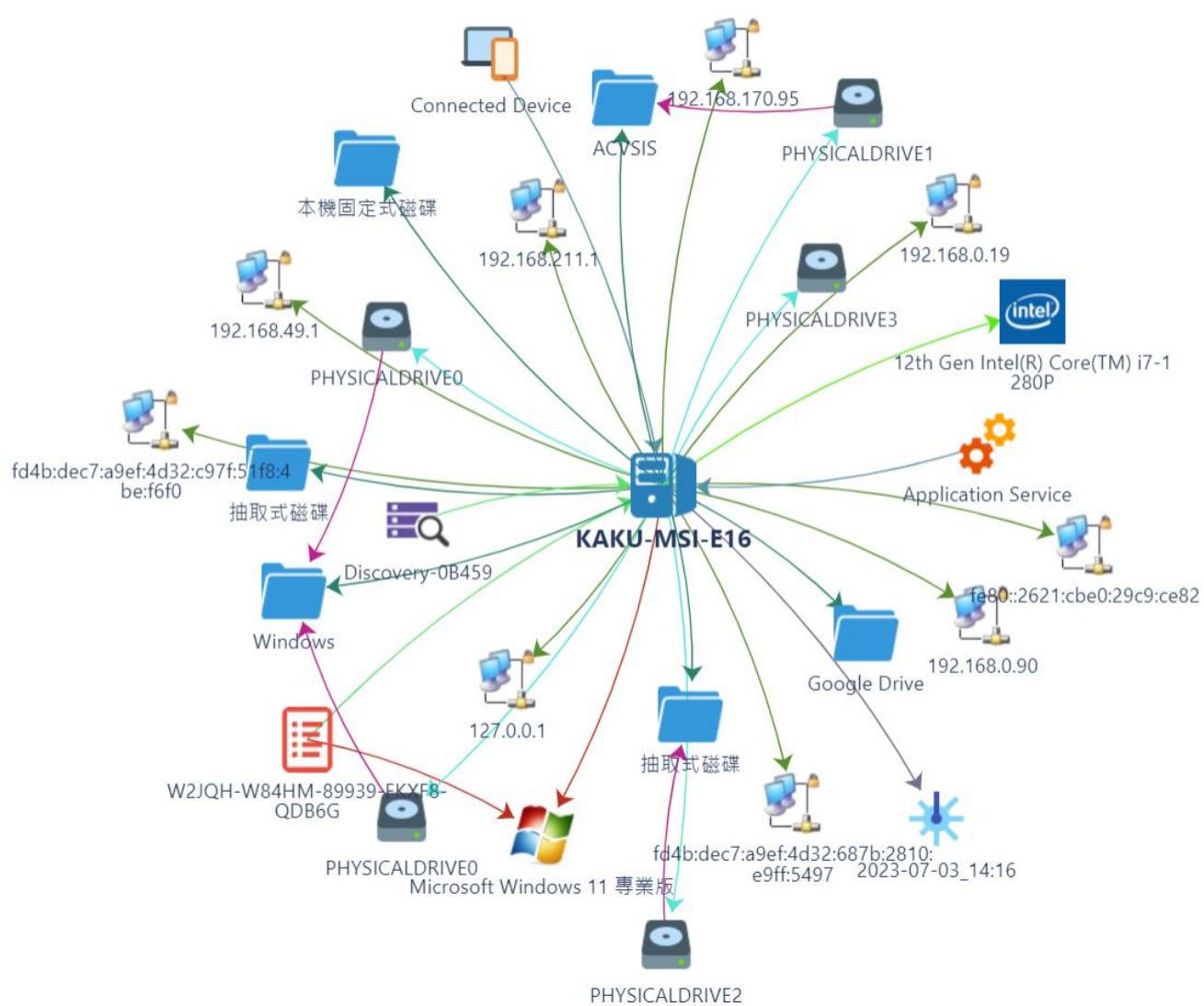


Atlassian Analytics - BI





JSM - CMDB



Vic Hsu

Linktech 工程部資深工程師



Moxa 四零四科技
Engineering Tool Platform
黃瑞欽 Andy Huang
PBA® | PMP® | ACP®



MOXA®

Moxa is a Leader in Industrial Automation
Provide complete industrial equipment networking,
industrial computer and industrial network solutions



Ethernet Switches



Secure Routers



Protocol Gateways





Iterative Automation Test



Agile Speed-up



Iterative Automation Test



Daniel Cheng

Linktech 工程部工程師



Atlassian Cloud Latest trends

Transforming on Atlassian's cloud platform

to accelerate developer
productivity & empower
teams to deliver exceptional
service



Scott Goh-Davis

APAC Head of Solutions Engineering, Atlassian



Linktech Facebook 粉絲專頁

- Linktech 資安神隊友
- Forge API 動態
- 企業案例分享





Thanks!

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